



ENERCRET

Commercial Gas Maintenance Services



www.enercret.uk

ENERCRET EXPERIENCE & EXPERTISE

Our engineers are fully qualified in their respective fields, be it GAS SAFE, BMS systems, heat pumps or renewables, we have an expert on hand for you.

We undertake a full gas safety check on all appliances, on every site visit as part of our standard procedure. We are committed to keeping your business compliant and operational.

As an ENERCRET contract customer, not only will you receive 5 star priority service from fully qualified expert technicians, you will also have the peace of mind your appliances and systems have been maintained to the highest of industry standards.

ENERCRET ANNUAL SERVICE BENEFITS

- ✓ Peace of mind cover for your gas appliance, regardless of age, condition or model.
- ✓ Access to our 24/7 emergency technical helpline.
- ✓ Access to our 24/7 emergency out of hours call-out service.
- ✓ We aim to have an engineer on your site within 4 hours of you placing a call outside of normal working hours.
- ✓ An annual service visit for the nominated gas appliance.
- ✓ Full safety checks and performance results reports included.
- ✓ Outstanding service from our expert technicians.
- ✓ All works guaranteed.



WHY CHOOSE ENERCRET

We are specialists in the commercial gas service Industry, focussing on the business to business sector.

Whatever the nature of your business we realise the Importance of keeping your heating and hot water services in good working order.

Our service is specifically designed to reduce the time without heating or hot water services in the event of a breakdown.

Through our preventative maintenance programmes we can help identify potential issues before the problems occur. We can help you build a 'first aid kit', held on your site comprising common parts most likely to fail. We have excellent and robust relationships with many major boiler and heat pump manufacturers, and can get a wide range of parts the next working day.

We can help you meet your gas safety compliance responsibilities as a business.

All our engineers have over 20 years experience in their relative fields and our award winning team is unrivalled in the sector.

PREMIER GAS SAFETY RECORD

This product offers the customer excellent value and is an essential part of sites compliance with gas installation and use regulations, and the HSE regulations as defined below.

It consists of a gas tightness test conducted from the primary meter on site and tightness test certification of the gas system upstream of the primary meter. It includes gas regulation 26/9 safety checks of (up to) all appliances connected to the primary meter.



THE CARE PLAN PRODUCT

This product represents the main service contract offering devised by our industry experts to ensure optimal efficiency and reliability of your appliances.

The care plan represents a one time payment by the client which then provides 12 months service and breakdown coverage of the nominated appliances.



ENERCRET GAS APPLIANCE CARE PLAN BENEFITS

- ✓ Peace of mind maintenance cover for your gas appliance, regardless of age, condition or model.
- ✓ Access to our 24/7 emergency technical helpline.
- ✓ Access to our emergency 24/7 call-out service (we aim to have an engineer on site within 4 hours during our out of hours emergency service).
- ✓ An annual service visit of the nominated appliance including safety checks and performance results.
- ✓ All work guaranteed.
- ✓ All works are carried out by our fully qualified, experienced, Gas Safe team of engineers.
- ✓ Digital reports are provided by our engineers before they leave your site.

YOUR BUSINESS AND GAS SAFETY COMPLIANCE

The most important thing to all of us in the business sector is keeping ourselves, our customers and our employees safe and compliant with current health and safety guidance and laws. We can help you by taking the worry out of your hands and letting you get on with the important stuff... your business.

On initial consultation with us, we can advise you of your minimum requirement to keep your business compliant. We have provided some examples of current legislation.

The Gas Safety (Installation and Use) Regulations 1998 - 26:9

(9) Where a person performs work on a gas appliance he shall immediately thereafter examine—

- (a) the effectiveness of any flue;
- (b) the supply of combustion air;
- (c) its operating pressure or heat input or, where necessary, both;
- (d) its operation so as to ensure its safe functioning, and forthwith take all reasonable practicable steps to notify any defect to the responsible person and, where different, the owner of the premises in which the appliance is situated or, where neither is reasonably practicable, in the case of an appliance supplied with liquefied petroleum gas, the supplier of gas to the appliance, or, in any other case, the transporter.

Regulation 35 Duties of employers and self employed persons

Summary of regulation 35
This regulation requires an employer or self employed person to ensure that any gas appliance, flue or installation pipe work installed at a place of work they control is maintained in a safe condition.

(It shall be the duty of every employer or self employed person to ensure that any gas appliance, installation pipe work or flue installed at any place of work under his control is maintained in a safe condition so as to prevent risk or injury to any person.)

Regulation 36 Duties of Landlords

Summary of regulation 36
This regulation details Landlords' duties in respect of gas safety. There are two

main duties on Landlords: annual safety checks on gas appliances and flues (and that a record is kept and issued, or in certain cases, displayed to the tenants) and ongoing maintenance. Although related these duties are separate and distinct. In addition Landlords must ensure that no gas fitting of a type that would contravene regulation 30 (eg certain instantaneous water heaters) is fitted in any room occupied or to be occupied as sleeping accommodation after the regulations came into force. This includes any room converted into such accommodation after that time.

Further detailed guidance for Landlords on their duties under regulation 36 and how to meet them can be found on the HSE website (www.hse.gov.uk/gas).



PREMIER GAS SAFETY RECORD

A visual inspection of your installation to ensure compliance and gas tightness test certification, giving you peace of mind that your site is both safe and compliant.



THE CARE PLAN PRODUCT

A full service package which ensures that your appliances are serviced to the highest standards, providing reliable and optimum operation. The package also includes breakdown cover for all nominated appliances.